

2019 REPAIR WAIVER FORM

Date: _____

I authorize Shoreline Communications, LLC technician(s) to perform repair work on my electronic device. I understand that Shoreline Communications, LLC technicians have been trained to perform work on electronic devices but Shoreline Communications, LLC is not an authorized service dealer. Further, I agree to release, indemnify, and hold Shoreline Communications, LLC from liability for any claims or damages of any kind or description that may arise from any repair work performed on my electronic device, unless it is cause by severe negligence of Shoreline Communications, LLC or its agent. I understand that Shoreline Communications, LLC is not responsible for any data loss, which may occur as a result of work done on my electronic device. I also understand that I have the option to, and I am responsible for backing up the device before allowing any repair to be performed on my device in the event of any data loss and hardware or software failure.

****** iPhone 7 series LCD/Digitizer repair may cause the Fingerprint Sensor/Home Button to become inoperable due to a Apple Firmware Problem******
Shoreline Communications, LLC will not be held responsible for this malfunction.

I understand that Shoreline Communications, LLC will not browse through any personal, private or confidential information or data; however, technicians may inadvertently see data during the course of their work. I understand that any confidential data should be removed from the device prior to having repair work performed on the device. The password or pattern code must be available or deactivated upon repair to mobile device.

I understand that repairs or technical support performed by Shoreline Communications, LLC may void manufacturer warranties, especially in the case of iOS device repairs. Shoreline Communications, LLC and its affiliates do not assume any liability or warranty in the event that the manufacturer warranties are voided but may, at its sole discretion, offer its own warranty on the parts and/or services performed. We offer 30 day warranty on LCD/Digitizers and all other repairs. Warranty does not cover cracked glass or water damage to device. A warranty is only available on the pieces and/or parts that were repaired.

The information below must be filled out in its entirety to become eligible for warranty on the parts/pieces being repaired! Fill out as much as you can, we can further assist you with information if necessary.

Mobile Device Manufacture: _____

Model: _____

Password: _____

Color: _____

Carrier: _____

IMEI / MEID # _____

Cell Phone #: _____

Alternate Contact #: _____

Reason for repair: _____

Visible Markings/Damage: _____

Customer's Name: _____

Address: _____

Email: _____

Customer Signature: _____

Referred By: _____

I would like to receive information on new technology promotions, offerings & giveaways from Shoreline Communications. Yes No

Office Use Only

Warranty Start Date: _____ Employee Signature: _____

Was there further damage to device beyond what was being repaired? Yes No

Explain: _____
